Our objectives

Total Ventilation Hygiene Pty Ltd (TVH) aims for zero harm to our people and the environment. We strive to deliver high quality services and leave a positive impact in the communities where we work. Our commitment to service excellence is underpinned by a strong Health, Safety, Environment and Quality (HSEQ) management framework, guided by industry best practices and a focus on continuous improvement.

Our commitments

TVH will achieve these objectives through:

- Providing safe and healthy work conditions for all employees and others who may be affected by our services
- Establishing programs that seek to reduce our operational greenhouse gas emissions and prevent environmental pollution
- Effectively managing non-conformances, feedback or complaints from customers
- Establishing, maintaining and continually enhancing our HSEQ management system, aligned with recognised health, safety, environmental and quality management principles and industry best practice.
- Complying with all applicable statutory obligations, standards, codes of practices and other regulatory requirements relevant to our operations and services
- Promoting HSEQ excellence through managers and supervisors demonstrating strong leadership and role modelling
- Applying a risk-based methodology to the identification, assessment, and control of hazards, and to the elimination or mitigation of HSEQ risks to employees, the environment, customers, and other stakeholders
- Empowering all employees and subcontractors with the authority and responsibility to cease or refuse work in circumstances where HSEQ harm may occur, and to promptly report such situations to management and those at risk
- Fostering HSEQ awareness throughout the workforce and encouraging innovation that reduces safety, environmental, and quality risks
- Communicating HSEQ matters proactively and encouraging employees' participation in decision making processes to enhance our working environment and service delivery
- Setting and monitoring HSEQ strategies, objectives, and targets, and evaluating the effectiveness of our management system to ensure ongoing improvement
- Sharing our HSEQ Policy and performance information with interested parties when required

Morris Guest

Chief Executive Officer